

30th August 2019

Client: West Suffolk Council

APPENDIX 3 WWD FINAL BUSINESS CASE

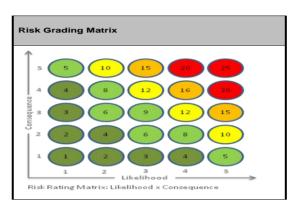
Project: Western Way Development

**Risk Register** 

## Introduction

The purpose of the Risk Assessment procedure is to encourage the identification and awareness of potential risks to the project. The risks being identified and treated by this procedure are those that will impact, (usually adversely) on the project. The project will adopt a scale of 1 to 5 to measure likelihood and consequence; the most significant risks will be identified by multiplying likelihood by consequence:

| Definitions  | Estimating Risk   |                   |                     |  |  |  |  |  |
|--|-------------------|-------------------|---------------------|--|--|--|--|--|
| Definitions  | Likelihood        | Consequence       | Ratings             |  |  |  |  |  |
| Risk = the likelihood of an event occurring in combination with the consequence of that event                      | 1 = very unlikely | 1 = insignificant | 1 > 4 = very low    |  |  |  |  |  |
| Likelihood = how likely is it that a particular event will occur (also known as chance or probability)             | 2 = unlikely      | 2 = minor         | 5 > 9 = low         |  |  |  |  |  |
| Consequence = the likely foreseeable impact of event occurring   | 3 = fairly likely | 3 = moderate      | 10 >14 = medium     |  |  |  |  |  |
| Risk rating = Likelihood (L) x Consequence (C)   | 4 = likely        | 4 = major         | 15 > 19 = high      |  |  |  |  |  |
| Residual Risk = is the estimated risk that remains after any Mitigation Actions and controls have been implemented | 5 = very likely   | 5 = very serious  | 20 > 25 = very high |  |  |  |  |  |



Key

DT Design Team

PM Project Manager

WSC West Suffolk Council

| RISK IDE | ENTITY A | AND AS          | SSESSMENT   |               |               |             |          |   |               |               |                      |          |             |                    |                 |
|----------|----------|-----------------|---|---------------|---------------|-------------|----------|---|---------------|---------------|----------------------|----------|-------------|--------------------|-----------------|
|          |          |                 |   | LIKELIHOOD    | CONSEQUENCE   |             |          |   | LIKELIHOOD    | CONSEQUENCE   | Residual Risk Rating |          | Risk        | Risk               |                 |
| Category | Location | When            | POTENTIAL RISKS   | (L)           | (C)           | Risk Rating |          | Mitigation action   | (L)           | (C)           | (after Mitigation)   |          | Owner /     | updated since last | Status/Comments |
|          |          |                 |   | Graded 1 to 5 | Graded 1 to 5 | Value       | Severity | ity   | Graded 1 to 5 | Graded 1 to 5 | Value                | Severity | Action      | review             |                 |
|          |          |                 | Service partners do not sign up to project in anticipated   |               |               |             |          | FBC team to ensure a viable secondary scheme is in  |               |               |                      |          |             |                    |                 |
|          |          | FBC             | timescales or with sufficient commitment.   | 4             | 5             | 20          | н        | place based on commercial use / no stakeholder  | 4             | 4             | 16                   | н        | PM          |                    |                 |
|          |          |                 |   |               |               |             |          | leases. Subject to outcome of gateway review.   |               |               |                      |          |             |                    |                 |
|          |          |                 | Interest rate rises increase cost of borrowing  |               |               |             |          | Keep under close review. Seek cheapest forms of   |               |               |                      |          |             |                    |                 |
|          |          | Pre Con         |   | 3             | 5             | 15          | н        | borrowing. Maintain pace on project to lock in curent                                     | 3             | 5             | 15                   | н        | wsc         |                    |                 |
|          |          |                 |   |               |               |             |          | rates. Use higher than current rate in model as   |               | Ů             |                      |          |             |                    |                 |
|          |          |                 | Delay to programme causes large uplift in inflation costs   |               |               |             |          | contingency.  Seek adoption of FBC at earliest opportunity and                            |               |               |                      |          |             |                    |                 |
|          |          | FDC/            | Botay to programmo caucoc largo upine in initiation coole   |               |               |             |          | early submission of planning to maintain pace of  |               |               |                      |          |             |                    |                 |
|          |          | FBC/<br>Pre Con |   | 3             | 5             | 15          | Н        | programme. Enabling packages and flexible   | 2             | 5             | 10                   | M        | WSC/ PM/ DT |                    |                 |
|          |          | 1100011         |   |               |               |             |          | procurement approach. Suitable provision for  |               |               |                      |          |             |                    |                 |
|          |          |                 | Scheme does not contribute to council efforts to tackle   |               |               |             |          | inflation in cost plan.  Embrace bold scheme in design stages and make                    |               |               |                      |          |             |                    |                 |
|          |          | FBC             | climate change  | 2             | 5             | 10          | М        | proper allowance in cost plan and travel plans.   | 1             | 5             | 5                    | L        | WSC / DT    |                    |                 |
|          |          |                 | _   |               |               |             |          |   |               |               |                      |          |             |                    |                 |
|          |          |                 | Partners pull out of project after planning or construction   |               |               |             |          | Engage partners at FBC and pre construction stages.                                       |               |               |                      |          |             |                    |                 |
|          |          | Pre Con         | stages  | 3             | 5             | 15          | Н        | Agreements in place to cover abortive costs. Delay build of partner elements if necessary | 2             | 4             | 8                    | L        | WSC         |                    |                 |
|          |          |                 |   |               |               |             |          | Sala of parties doments in necessary  |               |               |                      |          |             |                    |                 |
|          |          |                 | Opportunities missed for PSV scheme   |               |               |             |          | Wide engagement of partners, including LEP, and   |               |               |                      |          |             |                    |                 |
|          |          | FBC             |   | 2             | 3             | 6           | L        | wide consultation with stakeholders and public to   | 1             | 2             | 2                    | L        | WSC         |                    |                 |
|          |          |                 | Preferred converted footprint cannot accommodate all of   |               |               |             |          | inform content and design of PSV DT to document Stakeholder Briefs (with area             |               |               |                      |          |             |                    |                 |
|          |          | FBC             | the identified public sector user requirements  | 2             | 4             | 8           |          | requirement schedule) to manage expectations.   | 1             | 4             | 4                    |          | DT          |                    |                 |
|          |          | 1 50            |   |               | T             | O           | _        |   |               |               | 7                    | _        | 51          |                    |                 |
|          |          |                 | Financial viability of development - closure of the funding   |               |               |             |          | Value engineering and additional revenue through  |               |               |                      |          |             |                    |                 |
|          |          | FBC             | gap at OBC stage  | 5             | 5             | 25          | Н        | design process. Income / borrowing assumptions to   | 3             | 5             | 15                   | Н        | PM / DT     |                    |                 |
|          |          | -               | Determination of the control of the |               |               |             |          | be kept under continual review.   |               |               |                      |          |             |                    |                 |
|          |          | Pre Con         | Potential transport issues due pressure on existing infrastructure  | 3             | 5             | 15          | Н        | WWD fed into 6th Form scheme. Detailed transport study for FBC and pre-app.               | 2             | 4             | 8                    | L        | DT          |                    |                 |
| <u> </u> |          | Pre Con         | NHS logistics cannot relocate before 2020, or later   | 2             | 5             | 10          | М        | Situation to be confirmed with Unipart - have   | 1             | 5             | 5                    |          | PM / WSC    |                    |                 |
|          |          | Pre Con         |   |               | 5             | 10          | IVI      | announced they will relocate.   | 1             | 5             | 5                    | L        | PIVI / VVSC |                    |                 |
|          |          | Pre Con         | Delay or difficulties achieving planning permission   | 3             | 4             | 12          | М        | Ongoing meetings with LPA / Design Team and Pre   | 2             | 4             | 8                    | L        | PM / DT     |                    |                 |
|          |          |                 | Legal constraints (i.e. rights of way, easements,   |               |               |             |          | Apps Client Legal team attending weekly meetings and                                      |               |               |                      |          |             |                    |                 |
|          |          | Pre Con         | covenants) on site prevent/delay proposed development.  | 3             | 5             | 15          | н        | investigating/securing land ownership or right of   | 2             | 5             | 10                   | М        | WSC         |                    |                 |
|          |          |                 |   |               |               |             |          | access. Engage with SCC & College   |               |               |                      |          |             |                    |                 |
|          |          | Pre Con         | Delay to West Suffolk Operational Hub could delay start on site.  | 1             | 5             | 5           | L        | ongoing communication between the projects.   | 1             | 5             | 5                    | L        | PM          |                    |                 |
| 1        |          | - FD.C          | Car parking demand exceeds supply.  |               |               |             |          | Reviewed as part of design to planning standards.   |               |               |                      |          |             |                    |                 |
|          |          | FBC             | , 5   | 2             | 3             | 6           | L        | Robust travel plan required.  | 2             | 3             | 6                    | L        | DT          |                    |                 |
|          |          |                 | Programme duration is extended  |               |               |             |          | Early engagement with supply chain. Robust project  |               |               |                      |          | 5.4         |                    |                 |
|          |          | Con             |   | 3             | 4             | 12          | M        | governance. Flexible procurement approach to allow partners to catch up                   | 2             | 4             | 8                    | L        | PM          |                    |                 |
|          |          | 1               | Cost overrun  |               |               |             |          | Cost reviews planned during FBC design and  |               |               |                      |          |             |                    |                 |
|          |          | Con             |   | 3             | 5             | 15          | н        | beyond. Phasing and fall-back options available   | 2             | 5             | 10                   | м        | DT          |                    |                 |
|          |          | Con             |   | 3             | ) o           | 19          | n        | through design. Seek external funding to allow for  | _             | 0             | 10                   | IVI      | וט          |                    |                 |
|          |          |                 |   |               |               |             |          | high range cost estimates to be affordable.   |               |               |                      |          |             |                    |                 |



|         |          |                        |   | LIKELIHOOD      | CONSEQUENCE   |       |          |  | LIKELIHOOD        | CONSEQUENCE   | Residual I | Risk Rating | Risk            | Risk              |         |                 |
|---------|----------|------------------------|---|-----------------|---------------|-------|----------|--|-------------------|---------------|------------|-------------|-----------------|-------------------|---------|-----------------|
| ategory | Location | When                   | When POT  | POTENTIAL RISKS | (L)           | (C)   | Risk     | Rating   | Mitigation action | (L)           | (C)        | (after M    | itigation)      | Owner /           | updated | Status/Comments |
|         |          |                        |   | Graded 1 to 5   | Graded 1 to 5 | Value | Severity |  | Graded 1 to 5     | Graded 1 to 5 | Value      | Severity    | Action          | since last review |         |                 |
|         |          | Con                    | Inability to attract prospective occupiers/ users   | 2               | 3             | 6     | Ŀ        | Flexible core design in terms of uses and phasing. Engage with public partners throughout process. Early marketing.  | 2                 | 3             | 6          | L           | WSC             | TOTION            |         |                 |
|         |          | Con                    | Building Constraints of existing frame / slab.  | 3               | 4             | 12    | м        | Thorough review / surveys. Early engagement with contractors to understand their view on inheriting frame. Proper contingency in cost plan.  | 2                 | 4             | 8          | L           | DT              |                   |         |                 |
|         | P        | FBC/<br>re Con<br>/Con | Failure to securing external funding  | 4               | 5             | 20    | н        | FBC base case to show the scheme has potential to be viable without funding; external funding required for added value and scheme robustness. Early engagement with funders/funding bids. Obtain planning consent to demonstrate deliverability.                                       | 3                 | 4             | 12         | М           | WSC             |                   |         |                 |
|         | Р        |                        | Infrastructure - availability of UKPN network capacity and dependance on renewables funding.  | 4               | 4             | 16    | Н        | Secure all available capacity from UKPN. DT designing scheme which is not reliant on large upgrade to UKPN capacity. Demonstrate case for investing in remewables.   | 2                 | 4             | 8          | L           | DT              |                   |         |                 |
|         | Р        |                        | Failure to obtain value from Pre-construction services agreement (PCSA) as part of two stage tender process.  | 3               | 3             | 9     | L        | Correct PCSA, KPI and contractor choice. Proper engagement of construction team at this stage. Support from framework provider.  | 2                 | 3             | 6          | L           | PM / DT         |                   |         |                 |
|         |          |                        | Failure to choose a project team / contractor with the correct ethos  | 3               | 5             | 15    | Н        | Procurement Report and Review to take place for FBC. Select suitable frameworks which have prescreened contractors. Robust selection process and project governance.   | 2                 | 4             | 8          | L           | PM / DT         |                   |         |                 |
|         |          | EDC.                   | Brexit - cost impact on items or labour sourced from the EU, public sector funding and/or commercial demand for space in WWD                              | 3               | 4             | 12    | М        | Keep under review to identify mitigation if required. Council to engage in county-wide Brexit planning with partners and government to mitigate impact.  | 2                 | 4             | 8          | L           | PM/WSC          |                   |         |                 |
|         |          | FBC                    | Poor communications / collaboration with contractor   | 2               | 3             | 6     | L        | Establish good protocols and team ethos to maintain positivity.  | 1                 | 3             | 3          | L           | PM              |                   |         |                 |
|         |          | re Con                 | Building Information Management (BIM) protocol - info exchange and level of detail agreed by Client   | 3               | 3             | 9     | L        | Document Building Information Modelling Execution Plan (BEP)/ Protocol during FBC design   | 2                 | 3             | 6          | L           | DT              |                   |         |                 |
|         |          | Con                    | Insolvencies within supply chain  | 4               | 3             | 12    | М        | Contractor to manage / report during construction.  Use of national level contractors to mitigate risk on main project.  | 3                 | 3             | 9          | L           | PM / Contractor |                   |         |                 |
|         |          | FBC/<br>re Con         | Reputational damage   | 3               | 4             | 12    | М        | Proper internal and external communication and consultation. Robust FBC focised on financial viability.  | 2                 | 4             | 8          | L           | DT/WSC/PM       |                   |         |                 |
|         |          | re Con                 | 3rd Party Constraints / lack of cooperation which would prevent viable FBC e.g. Land Ownership Councillors cannot support the capital investment required | 3               | 4             | 12    | М        | Agreement being sought with relevant land owners.<br>SCC and WSC core partners.  Regular communication with councillors including  | 2                 | 4             | 8          | L           | WSC             |                   |         |                 |
|         |          |                        | or Evidence that the required funding could create a possible deficit for the Council   | 3               | 5             | 15    | н        | briefings at key stages Seek additional grant funding Provide alternative delivery options as part of the business case Acknowledgement that if the programme isn't deemed viable it will be stopped   | 1                 | 4             | 4          | L           | WSC             |                   |         |                 |
|         | I I      |                        | External market impact financial viability and delivery Economic downturn Capital cost exceeds anticipated income Reduced market demands                  | 3               | 4             | 12    | М        | Financial modelling Seeking grant funding as soon as possible Expert Advice Communication Plan Regular briefings to councillors, leadership team, public sector partners Acknowledgement that if the programme isn't deemed viable it will be stoped and reviewed when market recovers | 2                 | 4             | 8          | L           | DT/WSC          |                   |         |                 |
|         |          | FBC/<br>re Con         | Delays to programme: Poor governance arrangements, decision making process  Lack of forward planning means delays to overall programme                    | 3               | 4             | 12    | м        | Detailed programme with anticipated dates continually reviewed and communicated to ensure on agenda  Programme reviewed at weekly meeting and each board   | 2                 | 4             | 8          | L           | РМ              |                   |         |                 |
|         |          |                        | Student Accommodation Business Case not viable or delivered   | 3               | 4             | 12    | М        | Carter Jonas Report reviewing guarantee / model for student accommodation business case. Take forward as separate project subject to under-writing of voids.   | 2                 | 3             | 6          | L           | WSC             |                   |         |                 |
|         |          | FBC/<br>re Con         | Delays to programme Proposed procurement option is found to be inappropriate and deemed not value for money   | 2               | 4             | 8     | L        | Procurement Report and Review has taken place for FBC. Use of frameworks reduces the list of delay. Strong project governance and fall-back options available.   | 1                 | 3             | 3          | L           | PM / DT         |                   |         |                 |
|         | Р        | re Con                 | Additional unknown costs  | 2               | 4             | 8     | L        | Contingency or method to generate further income to cover unknown costs.  Continued dialogue with planning, highways and   | 2                 | 4             | 8          | L           | DT / WSC        |                   |         |                 |



| R   | RISK IDENTITY AND ASSESSMENT |          |      |  |               |               |        |          |   |               |               |          |             |         |                    |                 |
|-----|------------------------------|----------|------|--|---------------|---------------|--------|----------|---|---------------|---------------|----------|-------------|---------|--------------------|-----------------|
|     |                              |          |      |  | LIKELIHOOD    | CONSEQUENCE   |        |          |   | LIKELIHOOD    | CONSEQUENCE   | Residual | Risk Rating | Risk    | Risk               |                 |
| S/N | Category                     | Location | When | POTENTIAL RISKS  | (L)           | (C)           | Risk I | Rating   | Mitigation action   | (L)           | (C)           | (after M | litigation) | Owner / | updated since last | Status/Comments |
|     |                              |          |      |  | Graded 1 to 5 | Graded 1 to 5 | Value  | Severity |   | Graded 1 to 5 | Graded 1 to 5 | Value    | Severity    | Action  | review             |                 |
|     |                              |          | Con  | Delays to programme: Extent of asbestos removal greater than anticipated Delay to programme: Increased demolition cost       | 3             | 4             | 12     | М        | Refurbishment and Demolition survey to be carried out and allowance for removal to be included in Cost Plans  | 2             | 3             | 6        | L           | DT      |                    |                 |
|     |                              |          | Con  | Delay to programme: Nesting birds prevent demolition Delays to programme: Withdrawal of key partners due to missing key date | 3             | 4             | 12     | М        | Ensure phasing of programme allows for roof removal outside nesting season. Ensure partners understand obligations re project timetable.  | 1             | 3             | 3        | L           | РМ      |                    |                 |
|     |                              |          | FBC  | Leisure centre site not large enough for facilities required   | 3             | 4             | 12     | М        | Discussion with Sport England and Swim England to confirm facility mix required. Flexible pool hall design. Ability to extend dry-side facilities externally and into PSV frame.  | 2             | 3             | 6        | L           | DT      |                    |                 |
|     |                              |          | FBC  | Un-registered piece of land on Beetons Way (at the proposed entrance to the Deck CP).  | 4             | 3             | 12     | М        | Council have submitted a registry claim and also other options to secure title and/or right of access.  Also other options to gain access to car park.  | 2             | 3             | 6        | L           | WSC     |                    |                 |
|     |                              |          | FBC  | Opportunity cost of future project by borrowing £140m for WWD and Leisure Centre now.  | 4             | 3             | 12     | М        | Strong strategic case for WWD. Ensure that scheme is able to service debt assocaited with its business case. Monitor overall borrowing cost exposure as part of the capital strategy and treasury management activities. Next stage to determine financing model benchmarked on FBC and prudential borrowing. | 3             | 3             | 9        | L           | WSC     |                    |                 |